



IOWA ASSOCIATION OF MUNICIPAL UTILITIES NEWSLETTER

LENOX WIND PROJECT GETS GREEN ENERGY HONORS

IAMU member Lenox Municipal Utilities (LMU) has received national recognition for its wind turbine project. The utility was presented with a Green Power Leadership Award at ceremonies sponsored by The United States Environmental Protection Agency, United States Department of Energy and the Center for Resource Solutions in Albany, New York. The award presentations are held in conjunction with the annual National Green Power Marketing Conference and recognizes national green power leaders. LMU was honored in the category of New Green Power Program or Product.

The Lenox wind turbine first began generating electricity November 22, 2003. Out of 1760 MWh, the turbine is providing 115.2 MWh of renewable energy to program participants on an annual basis. Program participants pay a \$2 monthly premium for 100 kWh of green energy and there are no premium adjustments for fuel-price movements. Participants also receive a Green City Energy certificate noting their contribution, as well as annual public recognition in the local newspaper. Lenox green power procurement and sales are recorded using the Green Tag Inventory and Balances worksheet provided by IAMU.

IAMU congratulates Lenox Municipal Utilities on this award, and salutes the community for its work in contributing to the success of green energy in Iowa.

CUTTING-EDGE BIODIESEL TESTING HELD IN SUMNER

In a landmark undertaking, the Sumner Municipal Light Plant, in conjunction with IAMU, recently conducted a test of biodiesel fuel emissions.

In early October the plant tested air emissions from burning 10% biodiesel ("B10" fuel) in its utility generators.



Workers prepare the generator stack at the Sumner Municipal Electric Utility prior to biodiesel emission testing.

After looking at a number of Iowa utility facilities and equipment, Sumner was asked to be the test site because two its engines – a 1972 Cooper-Bessemer 2,650 kW unit and a 1999 Caterpillar 1,825 kW unit — are representative of the ages and

sizes of diesel generators installed throughout Iowa. IAMU believes Sumner is the first utility in the U.S. to test air emissions from biodiesel burned in large stationary generators.

IAMU received a grant from the American Public Power Association (APPA) to test biodiesel and to educate utilities about its use. The Iowa Energy Center is also sponsoring these tests. West Central Soy has donated the soy diesel fuel used in the project and Sumner Municipal Utilities has contributed labor costs. Other Iowa municipal utilities are also contributing to the project.

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David Ferris (right), General Manager of Lenox Municipal Light & Power, accepts a Green Power Leadership Award at the National Green Power Marketing Conference. Lenox Municipal Utilities was honored for its wind turbine and accompanying Green City Energy programs.



Municipal Stormwater

INAUGURAL STORMWATER EXPO IS HUGE SUCCESS

IAMU, with funding from the Iowa Department of Natural Resources (IDNR) organized the inaugural Stormwater Expo in partnership with URBAN (Urban Resources Borderlands Alliance Network) and NRCS (Natural Resources Conservation Service). Sponsorship for this event was provided by NRCS and the International Erosion Control Association (IECA), Great Rivers Chapter.



A strong turnout for the event brought 72 attendees from a number of different disciplines and 29 vendors to IAMU for the October 5 gathering. The IAMU shop building was transformed into an exhibit hall with vendor displays, and a number of product demonstration sites, presenting erosion and sediment control practices and methods for improving stormwater handling, were set up at various locations on the IAMU grounds.

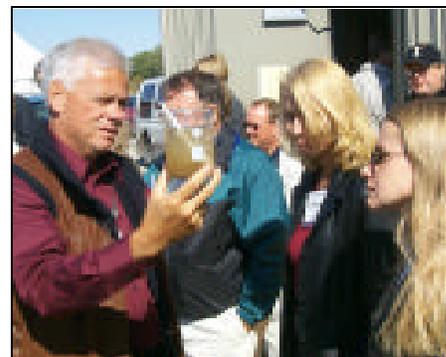


Steve Apfelbaum of Applied Ecological Services provided the keynote address that focused on the ecological aspects of stormwater and watershed planning and management. Wayne Petersen of NRCS and Rich Maaske of the Division of Soil Conservation, talked about urban conservation. Additional presentations were provided on stormwater products and services in the IAMU auditorium. The event closed with a barbeque.



With the favorable response the workshop received, it will likely be repeated in the future.

Many components made up the inaugural IAMU Stormwater Expo. Speakers included (above left, top to bottom) Wayne Petersen, NRCS and Rich Maaske, Div. of Soil Conservation. Product demonstrations (above right) and a trade show (below) also kept attendees well-informed of the latest products and techniques.





SAVING ENERGY FOR WATER/WASTEWATER SYSTEMS

"Saving Energy – The Water/Wastewater Treatment Connection" workshop was sponsored by the American Public Power Association (APPA) through a DEED grant and the Iowa Energy Center. The workshop attracted municipal and industrial attendees interested in saving money through energy efficient practices. A joint keynote address was provided by representatives of the Iowa Water Pollution Control Association (Jay Brady) and Iowa Chapter of the American Water Works Association (Dave Millard).

Case studies (funded through the APPA DEED grant) of systems utilizing energy

efficient practices in Iowa were presented and Pat Sauer at IAMU presented the WW-CAT software tool, a project funded by the Iowa Energy Center, which is a decision-making tool for water and wastewater treatment system managers and operators. The new IAMU software tool, WW-ESAT, funded through the APPA-DEED grant, is a self audit energy efficiency tool that was also presented at this workshop. All attendees received CD copies of WW-CAT and WW-ESAT.

Presentations at the workshop included Eric Biederman of IAMU associate member EnergySolutions (top) and a panel of experts in water/wastewater and energy-related fields,



CONSTRUCTION SITE EROSION & SEDIMENT WORKSHOPS

Regional Construction Site Erosion & Sediment Control workshops were organized by IAMU in partnership with the National Resource Conservation Service (NRCS) and Urban Resources & Borderlands Alliance Network (URBAN) and sponsored by the Conservation Districts of Iowa and Iowa Department of Natural Resources (IDNR). They were held in Council Bluffs, Cedar Rapids, and Ankeny at IAMU's Training & Office Complex. Sessions focused on stormwater pollution prevention plans and construction site inspections. Events were attended by

officials from cities, counties, engineering firms, construction companies, other private industries and more.

Regulatory updates, municipal updates on ordinances and plan reviews, developing stormwater pollution prevention plans, site inspections and more was discussed. The workshops ended with a field trip to a construction site to conduct an inspection. IAMU is grateful to local officials for making arrangements with construction site developers for site visits. Attendees emphasized the need for additional training in this area.



Mark A. Land of engineering firm and IAMU associate member Snyder & Associates was one of several speakers at the workshop.

WATER/WW WORKSHOP JUST AHEAD; NOTE CEU CHANGE

There is still time to register for the 10th Annual Water and Wastewater Operators' Workshop, scheduled for November 16-18. The workshop will return to its home at the Four Points Sheraton Hotel, Merle Hay Road at I-80/35, in Des Moines.

Due to a CEU policy change, the workshop will offer 0.1 CEU instead of 0.2 for the tour of the Ames Water Pollution Control facility. This will make the number of CEUs available for wastewater 1.1 for the entire conference. There will still be 1.2 CEUs available

for water treatment or water distribution. Although the tour reduces the amount of CEUs available, attendees should note that it will still be a good learning experience. Due to security changes at the Ames plant, IAMU must provide a list of attendees in advance, so pre-registration for the tour is required.

For registration information, contact IAMU at 515/289-1999, or register online at www.iamu.org.



10th ANNUAL
WATER AND WASTEWATER
OPERATORS' TRAINING
WORKSHOP



IAMU REGIONAL MEETINGS PLANNED: WATCH FOR DATES

IAMU is planning a series of regional meetings to be held around the state in late November and early December to inform members about many impending topics and issues that will affect their utilities. Specific dates and locations are yet to be announced.

Topics to be covered will be of general interest to all IAMU members and tentatively include the following:

- 3 Utility Operations
 - r Electric transmission
 - r Power Supply
 - r Workforce issues

- 3 Legislative and Regulatory
 - r Election 2004: Likely impacts
 - r OpportunityIowa
 - r Anticipated legislative issues
 - r Changes in customer service rules
 - r Telecomm regulatory update

- r Utility boundaries: Question and answer session covering electric gas and water utilities
- r Plans for "Water Day at the Capitol"
- r MuniPAC report

- 3 Other
 - r Apprenticeship program update
 - r Roundtable discussion

The tentative workshop schedule is:
November 30: Mt. Pleasant
December 2: Humboldt
December 3: Sioux Center
December 7: Atlantic
December 8: Cedar Falls

Each meeting is being planned to last no longer than five hours (with lunch included).

Further information will be communicated via postal mail, e-mail and the IAMU web site.

COLLECTIONS, DISCONNECTS EXAMINED IN NEW WORKSHOP

Playing Your Cards Right



A strong turnout greeted each stop on IAMU's most recent "Clerk's Collective" workshop tour.

A large number of utility and municipality professionals joined IAMU representatives in October for a series of Clerk's Collective Workshops dealing with collection and disconnection of service issues. "Playing Your Cards Right" explored some of the trickiest topics that a municipal utility can face, and helped attendees gain knowledge to effectively work with customers.

Assisted by Gordon Greta of the Ahlers Law Firm, and author of the IAMU Disconnection of Service Handbook, the workshop was held in West Bend, Lenox, Mt. Pleasant, New Hampton and Ankeny (at the IAMU Training & Office Complex). A total of more than 150 utility representatives learned about revisions to the IAMU Disconnection of Service Hand-

book; changes to the Benefit of Service Rule; creditworthiness concepts; payment policies and plans; and participated in a review of current forms and posting notices.

IAMU members are reminded that in addition to paper and CD copies, the IAMU Disconnection of Service Handbook is available electronically on the IAMU web site (www.iamu.org) and contains the most recent updates. Members are urged to always consult this version for the most current information.



Gordon Greta of the Ahlers Law Firm shared his expertise at each workshop.



LOOKING BACK, LOOKING FORWARD IN GAS DEPARTMENT

September's Midwest Regional Gas Operations Workshop was again a success (see October 2004 IAMU Newsletter). The IAMU Gas Services Department has read the workshop's reviews and attendees registered many positive comments, including:

- ▮ "Excellent workshop. It just gets better every year."
- ▮ "Rudy, Dave and staff do an awesome job. I really enjoy going out in the field and doing hands-on practice."
- ▮ "Every time you come to this workshop you learn something. Very helpful."

With the end of the year quickly approaching it is time to start planning for next year's workshops. IAMU realizes that to continue to have better workshops, there must be a commitment to improve the following year's workshops. Based on your comments, the Gas Training & Safety Committee is striving to present even better learning experiences, and is planning topics to further improve training.

Expect two winter/early spring workshops in 2005. The first workshop will be the annual week-long Operator Qualification (OO) training workshop for new employees, on-call employees and operators who wish to attend as a refresher for the operator quali-

cations. This workshop provides hands-on and basic training before the construction season starts. The second will be a Basic Serviceperson Workshop which IAMU will be hosting with the Midwest Energy Association (MEA). Details will be available in the next few months.

Also, mark your calendars for these other 2005 gas workshops: Plastic Pipe Joining Workshop May 3-5; and the Midwest Regional Gas Operations Workshop September 13-15.

In addition to workshops, the past month has kept the IAMU Gas Services Department busy in other ways as well. Gas Services Coordinator Rudy Parcel has been doing yearly regulator and relief valve inspections and assisting in construction projects for various IAMU members. Rudy also helped design a new transmission line and regulator stations for an IAMU member that will be providing service for a new ethanol plant in north central Iowa. Rudy, Dave, and Rod Parcel of Consumers Energy have been building regulator stations along with serving as the construction inspectors for the new gas line being installed.

GAS NEWS



Representatives of IAMU have assisted with the installation of a gas line for a planned biodiesel facility located in the service area of a member community.



Hitting the Road.....

Improvements to IAMU's training facilities continue, with the recent installation of a gravel access road running the length of the training field. IAMU extends a thank you to the Des Moines Water Works and the IAMU Electric Safety & Training Committee for their valuable assistance with equipment and manpower for the project.





SUMNER BIODIESEL STUDY

Continued from Page 1



Biodiesel can be made from soy, from other vegetable oils, or animal fats. It has gained acceptance in transportation fleets, but has not been as widely accepted for stationary diesel engines for power production, partly because of the air emissions permit requirements that must be met before a utility can burn it.

The Iowa Department of Natural Resources (IDNR) has been working with IAMU and Sumner on the project, and will evaluate the test results. If the tests meet IDNR's requirements, the agency will allow burning up to 10% biodiesel in utility generators, without

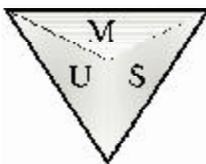
Alan Junkers (upper photo, second from left), Manager of the Sumner Municipal Light Plant, is shown with (from left) Wendell Bohle and Gary Bock of Sumner Municipal Light Plant; and Jason Stauffer of Star Energy, the distributor of the biodiesel fuel used in the Sumner test. In the bottom photo is portable monitoring equipment housed in the back of a vehicle.

requiring testing by every utility that wants to burn it. Eventually, the definition of "diesel" would be changed to include a certain percentage of biodiesel. Legislation has already been passed in Minnesota to redefine diesel to include 2% biodiesel.

This effort could not go forward without the very professional efforts and hard work put in by Sumner's staff (Alan Junkers, Wendell Bohle, Tim Duhrkopf, Gary Bock, Duane Weisert, and Michelle Bahe), and IAMU extends its gratitude to them.

IAMU expects to know the complete results of the tests by the end of November.

For more information about biodiesel, visit the National Biodiesel Board web site, <http://www.biodiesel.org/> or contact Anne Kimber at IAMU, 800/810-4268, or akimber@iamu.org.



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HELP IOWA ONE CALL: SEND UPDATED MAPS OF YOUR CITY

The Iowa One Call notification system is a state mandated effort whose purpose is to protect/safeguard lives, the environment, property, and essential services. Iowa law requires that anyone who plans to disturb the earth contact Iowa One Call (800/292-8989) at least 48 hours before beginning to dig. This gives Iowa One Call time to notify all the utilities in the area of the digging to mark the location of their utilities.

The successful locating of the utilities relies on maps. In a perfect world, these maps would be as current as the last platted subdivision. But this is the real world. After years of operation using maps that were often two years old, Iowa One Call is now making a concerted effort to obtain the most current maps.

The data needed by Iowa One Call are named street centerlines with address ranges from

low to high. These need to be on the same layer and will require such basic information as the projection used in producing the map. Although digital renditions are preferred, paper maps are perfectly acceptable.

Even if you are unable to provide Iowa One Call with maps, you can still help out. The greatest concern is with new subdivisions that are not on anyone's map. If you are aware of new subdivision in your municipality, contact Iowa One Call with the name of the subdivisions, the engineer on the project, and perhaps the realtor selling the project. Once we have the name of the subdivision, we have a much better chance of finding a map.

Steve Halstead is the Iowa One Call mapping coordinator and can be reached at 515/278-8700 or stevehalstead@mchsi.com.

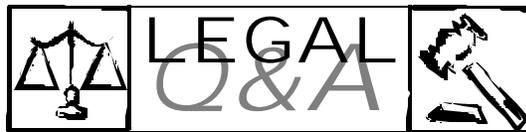


Public Power Week • October 8-9, 2004

**Public Power Week
Open House
at the
Ames Municipal
Electric System**



The City of Ames Municipal Electric System is an example of a municipal utility that takes full advantage of Public Power Week each year to maintain strong ties to its customers. Once again the utility hosted a public open house involving much of its personnel and many of its departments. A live radio broadcast (Energy Services Coordinator Steve Wilson is shown with radio personality Mel Crippen, upper left), childrens' activities, bucket truck rides, and a self-guided tour of facilities were just part of the festivities.



"Kelly's Corner"

By Kelly Frazier, IAMU Legal Counsel

The following opinions were given in response to questions from IAMU members based on specific facts and circumstances. As always, IAMU encourages you to confer with your own counsel before making any decisions or taking action relative to any important legal matter. If you feel that a response is erroneous; or if you have a municipal utility-related legal question you would like to have answered, or would like to share with fellow subscribers, please contact Kelly Frazier at IAMU, 800/810-4268, or kfrazier@iamu.org.

Summary and Commentary on Rule Changes to 199 IAC 19.4(16)"h" and 20.4(16)"h" (Third party customer where occupant owes bill) Benefit of Service Rule

IAMU Analysis

One big question for our members is whether the changes to 19.4(16)"h" and 20.4(16)"h" takes away the Benefit of Service Rule. The simple answer is no. The rule change does, however, clarify how the "benefit of service" rule is to be interpreted.

Service can be denied or refused based solely on the qualifications of the person seeking service and not on who will be occupying the premise. The new rules, 19.4(16)"h" and 20.4(16)"h," require service to be commenced for any customer who is "creditworthy."

"Creditworthy" means the person seeking service does not owe the utility a past due bill and meets other credit requirements. Under the new rules there are only two situations where a person not a customer but who resided at the premise is considered liable for any past due bill. Those situations are: 1) where spouses are living together and only one spouse is the customer of record; the utility would not have to commence service in the other spouses name, and 2) in the classic roommate situation. The classic roommate situation has been described by the Board as follows: "where two or more customers move in together, place utility service in the name of only one occupant, intentionally do not pay the utility bill, and then attempt to remain living at the residence and continue utility service by switching the account to another roommate."

The Board is aware of our concerns on this issue. The rule change in regard to this language was not an attempt by the Board to grant leverage for people to abuse the service rules. The rule change was made to narrow the application of the Benefit of Service Rule to the situations described above. The problem that the Board was faced with was that the broad application of the rule was creating situations where it was limiting the transfer of service obligations in unintended ways.

The exact language from the Board, below, speaks quite clearly to this point. Though a strict reading of the rule could support an interpretation that would take away the Benefit of Service Rule, I have no reason to believe that this Board or any future Board would review the analysis below and require a utility to provide service under either of the two situations described in the second paragraph above. The following is taken directly out of the Board's Order:

Board Analysis

r In the proposed rules, the Board used the term "creditworthy" when describing the third party in order to prevent the new paragraph from applying to customers who move in together, place utility service in the name of only one occupant, intentionally do not pay their utility bills, and then attempt to remain living at the residence and continue utility service by switching the account to another roommate. This is the classic roommate situation, a subject that the Board is not addressing in this proceeding. Under most current utility tariffs, none of the roommates would be deemed creditworthy since they all would be liable for the utility bills incurred while they were roommates.

r The proposed amendments address those situations where a third party who is creditworthy requests service at a premise where an occupant owes a debt to the utility for service. In this situation the utility will be required to put service in the third party's name. As indicated at the oral presentation, the Board understands that the amendment may not perfectly address all fact situations such as cases where the third party occupied the premise at some time during a period when a debt became delinquent but the third party was not a "roommate" as described above. These unusual fact situations will have to be addressed individually based upon all of the facts known by the utility.

r The amendment is clear that in those situations where a creditworthy third party who was not an occupant during any of the period covered by the delinquent bill requests service at a premise where an occupant has a debt to the utility, the utility cannot refuse service to the third party.

Continued on Next Page



LEGAL Q&A

Continued from previous page

r The Board finds that the suggested modification to limit the number of occupants owing a debt to the utility at a residence to be unworkable and probably unenforceable without a significant intrusion by the utility into the lives of its customers. The Board will not adopt that suggestion.

Summary of Rule Changes Regarding Second Payment Plans

r Utilities must offer a "reasonable" payment agreement for all delinquent accounts

r Factors in determining what is "reasonable:"

1. Household income
2. Ability to pay
3. Payment history, including prior defaults
4. Size of the bill
5. Length of delinquency and reasons
6. Special circumstances creating extreme hardship within the household

r **Terms of the First Payment Plan**

1. Utilities must offer a "First Payment Plan" if:

- a) The customer has received a disconnection notice or has been disconnected for 120 days or less AND
- b) Is not in default of a prior agreement

2. The utility must give the customer the option of spreading the delinquent amount evenly over at least 12 months.

3. The agreement **must require** that the customer stay current on the account in addition to meeting the payment obligations for the past due balance on the account.

4. The agreement negotiations and periodic payments must comply with the utility's tariff.

5. The utility **may** require that the customer enter into a level payment plan to pay the current bills.

6. A signed copy of the agreement must be given to the customer.

7. You **may** permit the customer to make the payment agreement over the phone or through electronic transmission, such as email or fax, but you are not required to do so. If so, you must mail (not just email or fax) them a copy of the agreement within three days of the date of the agreement. The copy is considered "**rendered**" to the customer when a copy is deposited in the U.S. mail with postage prepaid and addressed to the customer's last known address.

8. The document must state that the agreement shall be considered as "accepted" if the customer does not contact the utility within ten days from the date the agreement is "rendered."

9. Each customer must be granted at least one late payment without subjecting to the customer to a cancellation of the agreement or disconnection. This means that you must allow the customer to be late by four days or less on at least one occasion.

II. The Second Payment Agreement

1. The utility must offer a second payment agreement to every customer who is in default of a first agreement but has made at least two consecutive full payments under that agreement.

2. The second payment agreement must be for the same term or longer than the term of the first payment agreement.

3. The agreement **must require** that the customer stay current on the account in addition to meeting the payment obligations for the past due balance on the account.

4. The utility may require that the customer make the first payment "up front" as a condition to entering into the second agreement.

5. The utility **may** require that the customer enter into a level payment plan to pay the current bills.

r 19.4(10)(d) and 20.4(10)(d) require consideration of a customer's offer of a payment plan.

*You may require proof of financial difficulty from the Department of Human Services or another agency.

Legal Schedule:

The Board set Tuesday, October 19th to commence with a second round of hearings on the Deregulation Docket (INU-04-1). Briefs will be due upon completion of this hearing process and will be posted on the website as soon as they become available.

There is a possibility that the Board may choose to commence deregulation of the Council Bluffs and Sioux City markets as a result of this docket. Twenty-one local exchanges were identified as potentially suitable for deregulation as well. IAMU will keep members up to date. Questions may be directed to Kelly Frazier, IAMU Legal Counsel, at 800/810-4268.



Legal Info on the Web

The following documents can be accessed on the home page of the IAMU web site (www.iamu.org):

☞ IAMU Summary and Analysis of changes to the "Benefit of Service Rule"

☞ IAMU Summary and Analysis of changes to the mandatory "Second Payment Plan"

☞ Iowa Utilities Board Analysis of all issues in the Customer Service Rule Changes in RMU-04-2

☞ "Post-Hearing Brief" on the Deregulation Case (INU-04-1)

☞ "Post Hearing Brief" on the Qwest Communications Corporation Petition (TCU-03-13)



IAMU SAFETY CLUSTERS: ALWAYS A GOOD INVESTMENT!

What You Don't Know CAN Hurt You!

Most people do not realize the true cost of an accident until they are personally affected. A typical workplace accident may cost tens of thousands of dollars. The National Safety Council estimates that U.S. workplace accidents cost employers more than \$1 billion annually. Some organizations also institute safety measures to avoid regulatory fines, such as those handed-down by the Occupational Safety and Health Administration (OSHA).

In Iowa, the Division of Labor Services in Des Moines enforces OSHA regulations. **All Iowa municipalities are obligated to adhere to OSHA regulations and are subject to fines if found to be in non-compliance.** These fines must be paid directly to the State of Iowa and may add to thousands of dollars for a few minor violations. **Some people are under the misconception that OSHA only applies to those cities with more than 10 employees. OSHA applies to ALL municipal employees in Iowa.** If a city has only one employee, they are required to comply with OSHA regulations. The confusion arises because those cities with fewer than 11 employees are not required to keep a log of the injuries and illnesses (i.e. the recordkeeping standard and OSHA form 300).

Smart Risk Management

To reduce the risk of accident and comply with OSHA and other regulations, more than 160 IAMU members have joined together to form safety clusters. The safety "cluster" is simply a group of cities/utilities in a local area who band together and decide to share the cost of training. Their representatives get together annually to select IAMU training classes that are mutually beneficial to all involved. The result is a very efficient and effective way of providing on-site employee training. At present, 16 safety clusters have been formed throughout the state with great success.

This joint action of municipalities has proved to be very beneficial since high-quality safety programs are provided at a fraction of the normal cost of employee training. Furthermore, since training requirements for volunteer fire departments are increasing due to liability issues, many cities are inviting volunteer firefighters to their employee training sessions.

Major Benefits of Joint Action

A few of the potential joint action benefits cited by safety cluster members follow:

x Reducing health care costs and worker comp premiums by reducing workplace injury and illness

through effective employee training.

x Providing training sessions at a location in the area that is continually updated by top instructors who keep classes interesting and "new" in the eyes of employees. Many of these classes are approved for Continuing Education Units (CEU) toward water and wastewater operator recertification.

x Easing the administrative burden and time requirement of organizing employee-training sessions.

x Ensuring safe working conditions and compliance with applicable laws and other regulations. This reduces the potential of fines from regulatory agencies.

x Getting crucial feedback from instructors with practical experience and familiarity with municipalities. Problems are identified before they become major incidents.

x Immediate response to questions. Assistance with evaluation of regulatory programs.

x Networking with a group of cities and employees that have similar goals and interests.

x Availability of technical expertise at an affordable price (e.g. hearing tests, respirator fit tests, noise hazard monitoring, etc.).

Safety is an Important Public Relations Issue

Perhaps the most significant benefit of providing employee safety training is the impact it has on the community at large. OSHA contends that each municipality has an obligation to "send their employees home whole and healthy at the end of the work day."

Safety cluster members say that their community takes pride in their city when they see public and employee safety set as a high priority. On the other hand, it is widely known that accidents make front-page news and devastate a community. Therefore, it is extremely important for municipalities to provide for the safety of the public as well as city employees

Safety Training Effects the Bottom Line

Finally, if employee knowledge does reduce accident potential, as accident investigation experts suggest, safety training should effectively reduce the cost of injury and illness. According to the National Institute of Occupational Safety and Health (NIOSH), every dollar spent toward safety training saves four to five dollars in would-be accident costs. The ever-escalating cost of health and medical care proves this to be true. Investing in employee training makes good sense. It truly is a smart investment.

If you are interested in joining or initiating an IAMU safety cluster in your vicinity, or want to learn more about safety clusters, contact Deny or Melody at IAMU, 800/810-4268.



X SAFETY X

All Iowa municipalities are subject to fines if found to be in non-compliance (with OSHA regulations).

Some people are under the misconception that OSHA only applies to those cities with more than 10 employees. OSHA applies to ALL municipal employees in Iowa.



CALENDAR OF IAMU WORKSHOPS AND EVENTS



All information subject to change.

Unless otherwise noted, all events held at IAMU Training & Office Complex: 1735 NE 70th Ave., Ankeny, IA



November 2004

- November 3 Biodiesel and Electric Generation Workshop
- November 3 Grade I Water Treatment Exam Workshop, Iowa Falls
- November 3 Tree Pruning & Maintenance Workshop, Iowa Falls
- November 4 Grade I Water Treatment Exam Workshop, Humboldt
- November 9 Grade I Water Treatment Exam Workshop, Ankeny (IAMU)
- November 12 Tree Pruning & Maintenance Workshop, Spencer
- November 16 – 18 Water/Wastewater Operators Workshop
Sheraton Four Points, Des Moines

December 2004

- Date to be announced Watt-Hour Metering Workshop

January 2005

- January 19 – 21 Advanced Electric Workshop
- January 27 – 28 Safety Coordinators Workshop
- Dates to be announced Gas Winter Workshop
- Dates to be announced Gas OQ Training for Beginners/On-Call Personnel

February 2005

- February 16 – 18 IAMU Annual Conference
University Park Holiday Inn, West Des Moines
- February 24 Competent Person Workshop (Spring Session)

March 2005

- March 8-10 Basic Service Person Workshop (IAMU/Midwest Energy Assn.)

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Register for many IAMU workshops and training sessions online at www.iamu.org (click on "Upcoming Workshops")

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The IAMU web site *check it out*





**WATER
NEWS**

ERIC HALLIGAN IS NEW WATER SERVICES ASSISTANT

IAMU's Water Services Department has a new addition, with Eric Halligan joining the association staff as Water Services Assistant.

to work with IAMU member water utilities and their boards and city councils.

Originally from Lenox, Iowa, Eric graduated from Northwest Missouri State University. He currently resides in Des Moines.

Eric comes to IAMU from the Northwest Missouri Regional Council of Governments, where he was an economic development planner, specializing in writing grants for water and wastewater systems. He also has a background in construction of water and wastewater plants through past employment with C.L. Carroll & Co. of Des Moines. His duties with IAMU include working with small water systems to insure their viability for the future. He will be traveling the state



Eric Halligan

HOT DATES!

Fall in love with the Calendar of IAMU Workshops and Events. In every issue of the IAMU Newsletter!

You've Got Questions



Contact Us

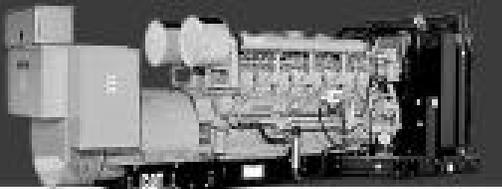
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It's Directory Update Time!!

Attention all IAMU Member Utilities/Cities: It's time to make sure you're listed accurately in the 2005 IAMU Directory.

- Please take a few minutes to review your listing in the 2004 Directory.
- If **no** changes need to be made:
 - 1) Please indicate this in the box below and fax or mail this form to IAMU
 - 2) **Please be sure to include the name of your utility on the form.**
- If there are changes/updates that need to be made, please fill in the new information and fax or mail this form to IAMU.

Deadline: **Friday, December 10, 2004**

Questions: Call IAMU at 800/810-4268

Fax: 515/289-2499

Thank you for your support of IAMU!

No changes – please reprint the 2004 Directory listing as is

Utility or Municipality _____

Address _____
 (Street or PO Box — Note: If your facility has a PO Box, please list it)

 (City and Zip Code)

Phone _____ Fax _____

E-mail _____ Website _____

Council/Board meets _____ Fiscal year ends _____

of electric meters _____, # of water meters _____, # of gas meters _____

Founding Year: Electric _____, Gas _____, Water _____, Telecom _____

Contacts (Include any changes regarding personnel listed in the 2004 Directory).
 More than two changes? Please contact IAMU.

 Name, title of new contact Name, title of person replaced

 Direct Phone # Direct Fax # E-mail

 Name, title of new contact Name, title of person replaced

 Direct Phone # Direct Fax # E-mail



— HELP WANTED —

UTILITY WORKERS: The City of Bloomfield is seeking job candidates for positions in:
Electric Distribution and Water/Wastewater. Starting salary for both positions will vary according to the current union scale classification and depending on qualifications. EOE. For a copy of the job description for either position, contact the City of Bloomfield Public Works Director at 641/664-2260, ext. 14. Send resume with cover letter and references to:

Public Works Director
City of Bloomfield
111 W. Franklin St.
Bloomfield, IA 52537

11/04

ELECTRIC LINE WORKER: Algona Municipal Utilities is seeking a qualified candidate for this position. The candidate must be able to perform any and all work functions normally associated with, but not limited to, the construction, operation and maintenance of an electric transmission and distribution system. May work alone or as a member of a crew. This job consists of a 40-hour workweek, Monday through Friday. However, during system disturbances and emergencies, longer hours will be required. Applicant must be willing to accept scheduled "on call" basis for weeknights and weekends, generally once every four weeks and possess the ability to exercise tact and diplomacy in public contacts. Applicant must reside in the Algona Municipal Utilities service territory or other location as approved by the Board of Trustees. A candidate should have successfully completed a formal technical training program for utility line workers; graduated from an accredited high school or a vocational school; or any equivalent combination of training and experience which provides the required knowledge, skills and abilities. Applicants are required to take a post-offer physical. The applicant must possess a valid Class "A" Commercial Drivers License or ability to obtain one within six months. Pre-employment drug screening required per Federal DOT regulations. Algona Municipal Utilities is an Equal Opportunity Employer. You may print an application from our website at www.netamu.com or request an application from:

Algona Municipal Utilities
104 West Call Street
Algona, Iowa 50511
(515) 295-3584
amu@netamu.com

11/04

— HELP WANTED —

**ASSISTANT CITY ADMINISTRATOR/
UTILITY MANAGER:** City of Cascade (pop. 1,958) offers this full-time management position with benefits. Salary \$30,000 - \$35,000. Assists the City Administrator /Utility Manager in overseeing and directing operations of the city and municipal gas and electric utilities. Must possess strong communication, problem solving, and analytical skills. Must be able to use computer for word processing, spreadsheet, email, and internet. Must possess knowledge of municipal budgeting and financial management. Requires office and field work, numerous evening meetings, and some travel. Degree in Public Administration or related field. Past supervisory and management experience desirable. Letters of application, resume, and work references *due November 15, 2004*. Send to:

Cascade City Hall
P.O. Box 400
Cascade, IA 52033

11/04

WATER PLANT OPERATOR: The Knoxville Water Works has an opening for an individual to serve in a multiple duty position. This individual will be expected to perform duties as a water treatment plant operator, distribution system operator, and water meter reader as well as other duties. Experience in water utility operations and/or underground construction experience required. Certification as water treatment plant operator and distribution system operator preferred. Competitive wage and excellent benefit package offered. *Position open until filled*. To apply, send cover letter and resume to:

Knoxville Water Works
600 North Roche Street
P.O. Box 349
Knoxville, IA 50138-0349

Phone: 641/828-0557

10/04

CLASSIFIEDS

IAMU Classified Ads are provided on a space-available basis at no charge to IAMU member utilities. At the discretion of IAMU, ad space may be granted to other entities for a fee. Please call IAMU for more information.

Ads will be run for a minimum of one month. Ads placed by IAMU member utilities may be repeated, at the advertiser's request, if space allows.

If an ad carries a specific deadline for response, before placing the ad, please call ahead to check the Newsletter publication schedule.

Mail, fax (515/289-2499) or e-mail (jburnett@iamu.org) ad copy to John Burnett at IAMU.



— FOR SALE —

BUCKET TRUCK: Ogden Municipal Utilities is accepting sealed bids for a used 48 ft. (53 ft. working height) Hi-Ranger bucket truck, Model 5FI-48PBI with: Astoria fiberglass body; 1980 Ford F-600 chassis; approximately 34,000 miles; 370 CID V-8 gas engine; 4-speed transmission with 2-Speed; 15,000 lbs rear axle; 7,000 lbs. front axle. Bids shall be sealed and marked "Bucket Truck Bid." For more information call 515-275-2437. Ogden Municipal Utilities reserves the right to reject any or all bids and accept the bid that in their opinion is in the best interest of the Utility. Truck is available for immediate possession. Original truck specs and maintenance records are available. *Bids accepted until 4 p.m. December 1, 2004.* Submit to:

Ogden Municipal Utilities
201 NW 3rd Street
PO Box 70
Ogden, IA 50212-0070

11/04

FIRE TRUCK: 1980 Chevrolet chassis/FMC pumper. Only 16,000 miles. The City of Winthrop is accepting sealed bids for this equipment. Truck may be inspected at 354 W. Madison, Winthrop. Call Jason Snyder at 563/608-1141 for information or an inspection. The City reserves the right to accept or reject any and/or all bids. *Bids will be received until December 1, 2004 at 11 a.m.* Submit sealed bids to:

City of Winthrop
Attn.: Fire Truck Bid
PO Box 98
Winthrop, IA 50682

11/04

AMBULANCE: 1997 Med-Tec, Ford Chassis, diesel motor. Approximately 42,000 miles. \$35,000/OBO. Available when new replacement unit arrives (approx. 3-4 months from October). Very clean, well maintained unit. Contact:

Jeremy Peck
Wellman Volunteer Ambulance Service
Phone: 319/646-6603

11/04

BITUMINOUS DISTRIBUTOR: 1989 Rosco Model RRH mounted on 1976 C-65 chassis. New motor installed in 2000, excellent condition, all maintenance records available. Can be seen at Bellevue Public Works garage Monday- Friday 7-7:30 or by appointment. *Accepting bids until 4:30 p.m., Wednesday, December 1.* The City reserves the right to refuse any and all bids. For more information contact:

Chuck Kueter, Street Supt.
City of Bellevue
563/495-3983

11/04

— FOR SALE —

STREET SWEEPER: The City of Gilmore City is accepting sealed bids for a 1981 FMC Model 4AH sweeper. 318 Chrysler engine with automatic transmission. May be seen Monday - Friday, 8 a.m. - 4:30 p.m. at city maintenance shed. *Bids must be received by the City Clerk by November 30, 2004.* Send sealed bids to:

City of Gilmore City
Attn. City Clerk
PO Box 276
Gilmore City, IA 50541

Phone: 515/373-6326

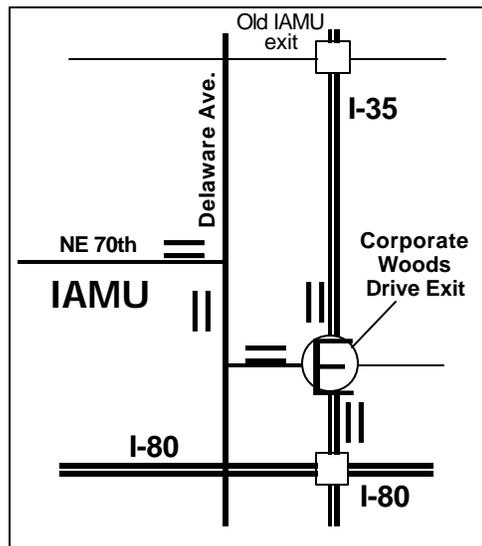
11/04



NEW I-35 EXIT; EASIER ACCESS TO IAMU

The new Corporate Woods Drive interchange on Interstate 35 is now open. This will provide easier driving access to IAMU.

The Corporate Woods Drive exit is south of Exit 90 (Ankeny Industrial Exit) and just north of the I-35/I-80 interchange (see map below)



IAMU Classifieds Work!

Send copy to John Burnett

Fax: 515/289-2499

e-mail: jburnett@iamu.org

No charge to IAMU member utilities

CLASSIFIEDS

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Mail, fax (515/289-2499) or e-mail (jburnett@iamu.org) ad copy to John Burnett at IAMU.



Help support IAMU's training programs when you buy safety equipment online from Omark Safety.

Omark, an IAMU associate member, will contribute three per cent of each online sale to support the association's safety programs. IAMU members simply enter the reference code "IAMU" during the checkout process of an online order. Purchases can be made through the company's web site at

www.omarksafety.com

or through the IAMU website

www.iamu.org

under "Resources."

Questions?

Call Omark Safety at

800/383-7233.



IAMU 2005 ANNUAL CONFERENCE



**University
Park**
West Des Moines
**FEBRUARY
16 - 18, 2005**

*For reservations contact
Stephanie Tigges at
515/223-1800*

The IAMU Newsletter is published monthly to provide information to IAMU members on the safe, efficient and reliable operation of municipal electric, gas, water and telecommunication utilities. Contributions from members and others which advance this purpose are solicited and appreciated. Address changes should be sent to: IAMU, 1735 NE 70th Ave., Ankeny, IA 50021-9353.

Communication Manager/Newsletter Editor:
John Burnett
Telephone: 515/289-1999 FAX: 515/289-2499
e-mail: jburnett@iamu.org
IAMU web site: www.iamu.org

This publication is designed to provide accurate and authoritative information in regard to the subject matter covered. It is furnished with the understanding that the Association is not engaged in rendering legal or other professional service. If legal advice or other professional or expert assistance is required, the services of a competent professional should be sought.

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With the IAMU Award Program!

SMILE!

Nominate an individual or organization for a job well done! A number of awards are available, and can be presented year-round.

**Visit the IAMU Web Site to download
an information packet: www.iamu.org.
Or call IAMU at 800/810-4268.**

Newsletter Delivery Concerns?



- * New employees or board/council members?
- * Change of address?
- * Need your own copy?

Contact John Burnett
Ph: 515/289-1999
Fax: 515/289-2499
e-mail: jburnett@iamu.org

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