

John Burnett
Communication Manager
jburnett@iamu.org

Karen Crouch
Business Manager
kcrouch@iamu.org

Curtis Dean
Telecomm. Services Coordinator
cdean@iamu.org

Thomas Erickson
Electric Services Coordinator
terickson@iamu.org

Kathleen Gibbons
Member Services Specialist
kgibbons@iamu.org

Michael Hall
Safety Specialist
mhall@iamu.org

Bob Haug
Executive Director
bhaug@iamu.org

Elaine Hill
Member Services Specialist
ehill@iamu.org

Kathy Hoffman
Member Services Assistant
khoffman@iamu.org

David Hraha
Program Director
dhraha@iamu.org

Sara Kaplan
Energy Services Engineer
skaplan@iamu.org

Julie Kever
Member Services Specialist
jkever@iamu.org

Anne Kimber
Director of Energy Services
akimber@iamu.org

Mary Ann Kinkade
Job Training & Safety Coordinator
mkinkade@iamu.org

Paul Kittelson
Safety Specialist
pkittelson@iamu.org

Jessica Lillie
Water Services Specialist
jlillie@iamu.org

Joel Logan
Energy Services Engineer
jlogan@iamu.org

Sandy Longfellow
Executive Assistant
slongfellow@iamu.org

Steve McLaughlin
Safety Specialist
smclaughlin@iamu.org

Tim Neal
Safety Specialist
tneal@iamu.org

Rod Parcel
Gas Services Specialist
rodparcel@iamu.org

Rudy Parcel
Gas Services Coordinator
rparcel@iamu.org

Chris Pham
Member Services Assistant
cpham@iamu.org

Jonathan Roberts
Energy Services Engineer
jroberts@iamu.org

Pat Sauer
Stormwater Services Coordinator
psauer@iamu.org

Julie A. Smith
Legislative/Regulatory Counsel
Jasmithlaw@mchsi.com

Jill Soenen
Water Services Coordinator
jsoenen@iamu.org

Melody Taninies
JT&S Program Assistant
mtaninies@iamu.org

Josh Trout
Information Services Manager
jtrout@iamu.org

Justin Vogt
Safety Specialist
jvogt@iamu.org

Lorrie Watson
Accounting Assistant
lwatson@iamu.org

(IAMU Programs & Services, cont.)

Insurance Programs

The IAMU Safety Group Insurance Program offers competitive, comprehensive insurance to members. IAMU also endorses a fully funded health and life program.

IPAIT

Member cities and their utilities are eligible to participate in the Iowa Public Agency Investment Trust (IPAIT). IPAIT is an investment alternative for public funds. Contact Bryant Sheriff at bsheriff@miles-capital.com.

Member Communication

Through a number of tools, including electronic publications, a web site, email and more, IAMU keeps its members informed of a variety of important news and information in a timely fashion.



At your service!

IAMU provides its utility members, associate member businesses and more with a wide array of programs, services and events. The association's Office & Training Complex in Ankeny features an 11-acre training facility and one of the most energy efficient office structures in America — serving as an example of green design and a showcase of natural resource utilization.



IOWA
ASSOCIATION OF MUNICIPAL
UTILITIES

1735 NE 70th Ave.
Ankeny, IA 50021

515-289-1999
www.iamu.org



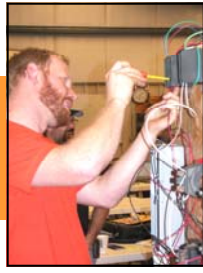
**Iowa Association
of Municipal Utilities**



**“To support and
strengthen Iowa’s
municipal utilities”**

- C Electric**
- C Gas**
- C Water**
- C Telecom**
- C Energy Services**





Iowa Association of Municipal Utilities

◆ Founded in 1947, IAMU today serves more than 500 municipal utilities in Iowa providing electric, gas, water and telecommunication services. IAMU is one of the oldest and largest organizations of its kind in the U.S.



Municipal utilities are Iowa's "Hometown Choice®." Community-owned, locally-controlled utilities exist to provide reliable service at not-for-profit rates.

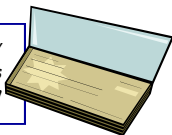
Other benefits of municipal utilities include:

- ◆ Low rates that keep more dollars working in the local economy.
- ◆ Reliable service backed by local service personnel, not distant phone banks.
- ◆ Local jobs for managers and service personnel, with payroll dollars that stay at home and leadership that energizes community organizations.



- ◆ Economies associated with the joint operation of city services.
- ◆ Rates and services that are a "yardstick" with which to measure the efficiency of other utilities.
- ◆ Opportunity for citizen input into the operation and goals of local utilities through elected city councils or appointed boards of trustees.
- ◆ Accountability with open meetings and open, public records.

Iowa's municipal utility customers enjoy some of the lowest utility rates in the nation!



IAMU Programs & Services



Electrical Services

Member municipal electric utilities enjoy access to many timely programs and business options in this period of major changes in the electric industry. IAMU's in-house training facilities offer electric utility members many educational opportunities, including overhead and underground electric workshops, metering workshops and more.



Gas Services

IAMU offers its member gas utilities assistance with system installation, upgrades and compliance education. The American Public Gas Assn. Midwest Regional Gas Operators Workshop is held each fall at IAMU's Training & Office Complex. Recent advances have resulted in national attention for IAMU's gas training programs.



Water Services

IAMU provides assistance with water and wastewater analysis, maintenance, compliance, education and information for its more than 500 municipal water utility members. The annual Water and Wastewater Operators Workshop is always well-attended. In-house facilities include a working water laboratory.



Telecommunication Services

IAMU's member utilities involved in the growing arena of municipal telecommunication can obtain the latest legislative and technical information, advice on managing a system and professional contacts to assist with system development.



Energy Services

IAMU provides energy efficiency services to member utilities, including assistance in the formation and implementation of energy efficiency programs, resource planning and a consumer publication for utility customers.



Technical & Environmental Services

IAMU promotes engineering considerations and stewardship of natural resources, including support and resources for stormwater management programs through the Iowa Storm Water Education Program, ISWEP (www.iowastormwater.org)



Legislative & Regulatory

Through lobbying of the Iowa Legislature by IAMU representatives, the needs and concerns of Iowa's municipal utilities are presented to state lawmakers each session. Efforts are made to ensure that passage of any utility-related bills represents the best interests of IAMU's members. Tracking of bills keeps membership informed as legislative sessions progress.



Job Training & Safety

IAMU maintains active safety committees and workshops for electric, gas and water utilities. IAMU Safety Clusters have been established throughout the state to bring current, effective job safety to local communities. Through meetings held on-site at member cities and at IAMU's Training & Office Complex, a wide variety of classes are available to IAMU members.



Training on Demand

Training on Demand

IAMU members can access more than 60 individual training courses online with IAMU's Training on Demand. Students may work independently or under the guidance of a supervisor to enhance their skills and value to their employer and customers.



Drug & Alcohol Testing

IAMU provides assistance to its members regarding compliance with federal drug and alcohol testing requirements through the Drug & Alcohol Testing Alliance (DATA) program.



GIS-GPS Services

IAMU now offers GIS and GPS mapping services to member utilities. Workshops are offered to enhance members' skills and knowledge in this area and to allow them to implement their own mapping systems as a money-saving option.



Meetings & Workshops

IAMU offers an annual general membership conference, regional meetings and individual workshops which cover a wide variety of topics. Member city and utility employees receive valuable training, certifications required for their jobs and the chance to network with peers and industry professionals.

(Continued on next panel)