



### Upcoming Events

February 9 — 10, 2011  
IAMU Winter Meeting, Ramada  
Tropics Resort, Des Moines  
[Register/more information: Here](#)

February 15, 2011  
Establishing A Stormwater Utility  
Workshop  
[Register/more information: Here](#)

February 17, 2011  
Small Utility GIS Mapping  
Workshop  
*Registration is closed*

March 2 & 3, 2011  
Advanced Water Treatment &  
Distribution Workshops  
[Register/more information: Here](#)

March 4, 2011  
Competent Person Workshop  
[Register/more information: Here](#)

March 7 — 8, 2011  
Iowa Water Conference, Scheman  
Center, Iowa State University  
[Register/more information: Here](#)

March 14 — 16, 2011  
Gas Pipeline Welder Qualification  
Workshop, Des Moines Area Com-  
munity College, Ankeny  
[Register/more information: Here](#)

March 14 — 17, 2011  
Gas Pipeline Welder Qualification  
Workshop, Iowa Lakes Comm.  
College, Emmetsburg  
[Register/more information: Here](#)

April 4 — 8, 2011  
Gas "Boot Camp" Workshop

April 27, 2011  
Gas Fire Control Workshop



◆ [Access back issues of the IAMU Informer and the Informer Story Index on the IAMU web site's Informer page.](#) It may be necessary to download the latest version of Adobe Reader (Adobe Reader X) to view the IAMU *Informer*. Download it [here](#).

## Much-delayed FTC Red Flags Rule is now in effect

◆ IAMU members are reminded that after two years of delays in implementing the startup and compliance deadline dates, the Federal Trade Commission's (FTC) Red Flags Rule for identity theft prevention have gone into effect as of December 31, 2010. President Obama has signed into law the Red Flag Program Clarification Act.



The Red Flags Rule requires many businesses and organizations ("creditors") to develop and implement a written Identity theft prevention program designed to detect, prevent and mitigate fraud through identity theft. Municipal utilities are included in the Red Flags Rule, as they are considered "creditors" due to the "covered accounts" of their customers.

The plan must explain how a program would be reflected in your day-to-day operations and must be voted on by your board of directors or appropriate committee. It must include identity of risks, training staff, reviewing compliance annually and more. For those still in need of developing and enacting an identity theft prevention program for Red Flags compliance, the FTC offers a step-by-step guide and more information [here](#). Questions may be emailed to [RedFlags@ftc.gov](mailto:RedFlags@ftc.gov). Information is also available from IAMU. Contact Sandy Longfellow at [slongfellow@iamu.org](mailto:slongfellow@iamu.org) or 800-810-4268.

## Increase your value with free IAMU online training

◆ Did you know that as an IAMU member utility you and your staff have online access to more than 60 free training classes? IAMU's Training on Demand is as close as a computer and can increase your value – and that of your staff members – in technology, hands-on procedures, personnel and management issues and more.



Courses may be taken and completed at your convenience, with work done independently or supervised. Training on Demand offers tests, quizzes and course completion records. Registration is quick and easy. Contact Sandy Longfellow at [slongfellow@iamu.org](mailto:slongfellow@iamu.org) or 800-810-4268. A registration link, in addition to a link for the full list of courses, is available on the IAMU web site home page, [www.iamu.org](http://www.iamu.org) (look for the Training on Demand icon or tab).

## Tom Cornwall, former SMU board member, passes

◆ Tom Cornwall, a former member of the Spencer Municipal Utilities (SMU) Board of Trustees, and a respected Spencer community supporter, passed away recently at the age of 83 after a short battle with cancer.



Practicing as a local attorney for 54 years, Cornwall also devoted a great deal of time and energy to local civic groups, including nearly 20 years on the SMU board, which included a stint as chairman. He is credited with helping to implement many improvements to the municipal utilities system in the northwest Iowa city, including installation of an underground electric distribution system, a 69 kV loop and substation additions. He was also one of the early motivating forces behind Spencer's municipal telecommunication system. On the water utility front, he is remembered for urging the importance of regular maintenance programs, including routine hydrant flushing and upkeep of valves.

Cornwall was active in many civic and fraternal organizations, and was also a board member of the YMCA, Everly State Bank and the Clay County Fair Board.

A complete obituary and memorial fund information can be found on the web site of Warner Funeral Homes & Crematory, [here](#).

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