



Upcoming Events

September 7 — 8, 2011
IAMU/APGA Natural Gas Operator Qualification Workshop
Register/more information: [Here](#)

September 14 — 16, 2011
Electric Underground Workshop
Register/more information: [Here](#)

September 19, 2011
Permeable Pavement Systems Design Workshop
Register/more information: [Here](#)

October 5 — 7, 2011
IAMU Annual Conference, Holiday Inn Des Moines Airport/Conference Center
Register/more information: [Here](#)

Berntsen, former IUB chair, appointed to MISO

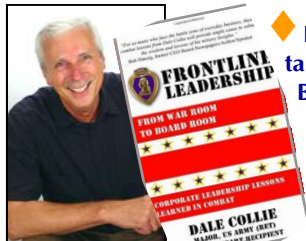


◆ MISO (Midwest Independent System Operator) has announced that Rob Berntsen, former Chair of the Iowa Utilities Board (IUB), has been appointed MISO's Vice President of Government and Regulatory Affairs, Midwest Region.



Berntsen will serve as MISO's primary liaison with the governors and state regulatory and legislative policymakers in the MISO region. A dedicated public servant, Berntsen was appointed a Member and Chair of the IUB in May 2009 and served as Chair until April 2011. While serving on the IUB, Berntsen was a Board Member and Secretary for the Organization of MISO States (OMS), the non-profit regulatory committee for states served by MISO. For more information click [here](#).

Get free copy of speaker's book at IAMU Conference



◆ Respected speaker and author Dale Collie will provide complementary copies of his book, "Frontline Leadership, From War Room to Board Room," to all utility attendees at the IAMU Annual Conference.

Mr. Collie will present the conference keynote, "Never Give Up," as well as a bonus session, "Taming Workplace Interruptions" (with an accompanying 10-page handout). He has addressed numerous utility audiences and maintains a web page devoted to discussion of municipal utility leadership matters (click [here](#)). Collie is a former Army Ranger and Purple Heart recipient who specializes in using leadership skills gained in the military to help business supervisors succeed.



IAMU Annual Conference 2011

IAMU's Annual Conference, "To Boldly Go..." will take place October 5-7 in Des Moines. An IAMU open house will kick off activities October 5. For a detailed agenda and to register, see the links on the IAMU web site home page [here](#).

Gas, electric utilities urged to note regulatory filings

◆ Municipal gas and electric utilities are reminded that they must publish a notice of the availability of the Low-Income Home Energy Assistance Program (LIHEAP) prior to November 1. The new LIHEAP income eligibility levels and updated bill inserts are posted on the Iowa Department of Human Rights website [here](#). Municipal gas and electric utilities are also reminded that they must notify customers of the availability of a customer contribution fund at least twice a year.



For more information on these and other annual filing requirements, please see IAMU's electric utility calendar of filing deadlines [here](#) or the gas utility calendar of filing deadlines [here](#).

These calendars are maintained by IAMU and contain the dates of important regulatory filings for municipal electric and gas utilities. These calendars contain a brief description of each filing listed as well as links to relevant forms and instructions for completing the filing. IAMU updates these calendars on a regular basis, and we encourage you check them for important filing deadlines and resources.



If you have questions regarding electric or gas utility filings please contact IAMU Energy Services Engineer Joel Logan at jlogan@iamu.org or 800-810-4268.

Webinars for Iowa Flood Information System planned



◆ The Iowa Flood Center (IFC) will hold two informational webinars to launch its newly updated Iowa Flood Information System (IFIS).

The first webinar will be held on Monday, Sept. 19, at 10:30 a.m., with a repeat session on Tuesday, Sept. 20, at 3:30 p.m. The webinars are free and open to all interested persons.



Participants will learn how to use the IFIS web tools that provide lowans with up-to-the-minute community and watershed-specific information on current and recent rainfall, river and stream levels, community flood inundation maps, and more. More information will be available soon.

The Iowa Flood Center is a dynamic new center established at the University of Iowa in 2009 in response to the 2008 floods in the Midwest. To access the newly updated Iowa Flood Information System, click [here](#). For the Iowa Flood Center we site, click [here](#).